

# EarlyON | Waterloo Region Online Programming

October 2021



## Play and Explore with us!

EarlyON | Waterloo Region provides a variety of developmentally appropriate, fun, and interactive learning opportunities for you and your child to explore together. Visit our website for [Program descriptions](#), [EarlyON Reopening updates](#) or more information on your [EarlyON Experience](#).

If you have registered your child to attend a program, and are able to do so, please participate with your child. If you are comfortable doing so, please turn your camera on so we can see each other!

Our online KEyON program calendar is found [here](#).

## Unplanned Technology Challenges

Technology can sometimes be unpredictable. You should receive your Zoom link in your email a minimum of 1 day before your program. If you have not received your link, please check your junk or spam folder. If it is still missing, please email us at [earlyyearsinfo@ytr.ymca.ca](mailto:earlyyearsinfo@ytr.ymca.ca)

If you have technological difficulties, try closing your browser and re-entering the Zoom call again.

Our EarlyON team sometimes have technological challenges as well. Thank you for your patience. If we are unable to continue or start a program due to technological challenges, we will connect with you using your contact information in KEyON.

## Customized Community Connections

[Our Place Family Resource and Early Years Centre](#) offers Stork Secrets and Parenting in a New Society as Customized Community Connections with EarlyON. For more information or to register for these programs visit, <https://www.ourplacekw.ca/programs>

## How to Register in KEyON

**Step 1:** Login to [KEyON](#) and select “[Virtual Delivery](#)” as your location from the “Centre” drop down menu

**Step 2:** In your KEyON account, approve notifications.

**Step 3:** Choose the program and register. Registration closes at minimum at 9:00am 2 business days before your online program. Please view [this video](#) for registration steps. Registration closes earlier for some programs. Call us at 519-741-8585 ext. 3001 for more information.

**Step 4:** You will receive a confirmation email from KEyON if you have approved notifications. Our EarlyON Team will email you your Zoom at least 1 day before your program starts.

**Step 5:** Please arrive for the beginning of your program. Our admin team supports with sign in for a few minutes at the start of each Zoom program. If your plans change, and you are unable to attend, please login to your KEyON account and cancel your registration.

## KEyON Support



Email us at [earlyyearsinfo@ytr.ymca.ca](mailto:earlyyearsinfo@ytr.ymca.ca) for support with KEyON access, account creation or registration.

All adults are required to have their own KEyON account. If you have created multiple accounts for the same adult, challenges are expected. We can help.

## Contact Us

519-741-8585 ext. 3001 | @EarlyONWR  
[earlyyearsinfo@ytr.ymca.ca](mailto:earlyyearsinfo@ytr.ymca.ca) | [www.earlyyearsinfo.ca](http://www.earlyyearsinfo.ca)